



Monthly Agency Leads Meeting

San Francisco, August 2026

Today's Agenda

Welcome!

New ONE System Interface

Wrap Up

Welcome!

What is a hobby/activity
you've never done but always
wanted to try?

--->Please share your name,
pronouns, and agency in the
chat!



System Updates

→ Smooth launch of new **Multi-factor Authentication Platform** in July.

→ **New ONE System Interface** to launch on October 1.



New ONE System Interface

New ONE System Interface

---> Starting on October 1, the ONE System will have a new look!

---> More modern, user-friendly design.

---> Workflows and data entry rules will remain the same; only the look changes!

---> [Preview Video](#)

The screenshot displays the new ONE System interface. On the left is a sidebar with navigation options: Clients, Referrals, Reports, Calendar, Merge, Data Import, Outreach, Inventory, Manage, Setup, Unsheltered PIT, and Client Portal. The main area is titled 'Clients' and includes a search bar. Below the search bar, it says 'Showing recently accessed clients. Use the search bar above to find other clients.' A table lists client information with columns for Client, DOB, SSN, ROI, Alias, and Details. The table contains 10 rows of client data. On the right side of the interface, there are four summary cards: '18 Active enrollments', '0 Status due', '0 Case manager', and '0 Navigator'.

Client	DOB	SSN	ROI	Alias	Details
SD Scully, Dana 655D072BE	4/4/63 Age: 63	# 9292	Yes	(No value)	
DJ Davis, Jordan D70F6047B	6/6/05 Age: 21	# 6666	Yes	(No value)	
AM Aversaci, Molly 9B02B2473	5/5/85 Age: 41	# 5555	Missing	(No value)	
MM Moon, Marc AE61438CF	2/2/02 Age: 24	# 2222	Yes	(No value)	
WM West, Maya 4177922BC	8/17/02 Age: 24	# 9999	Yes	(No value)	
JB Jay, Benny F41BA1A62	6/1/01 Age: 25	# 7340	Yes	(No value)	
LJ Leonard, June D3DA7C529	2/3/04 Age: 22	# 4444	Yes	(No value)	
TP Test, Pablo 228835EA1	7/10/90 Age: 36	# 3450	Yes	142322,142322	
BS Bennett, Stetson 3C36145F6	3/3/93 Age: 33	# 3333	Yes	(No value)	
Kahlo, Frida A215D0638	5/5/80 Age: 46	# 5555	Yes	(No value)	

Demo

Early Access

- > Agency Leads can now get early access to the new interface!
 - > Would allow you to toggle between the current and new interfaces.
- > Reach out onesf-admin@bitfocus.com to request.



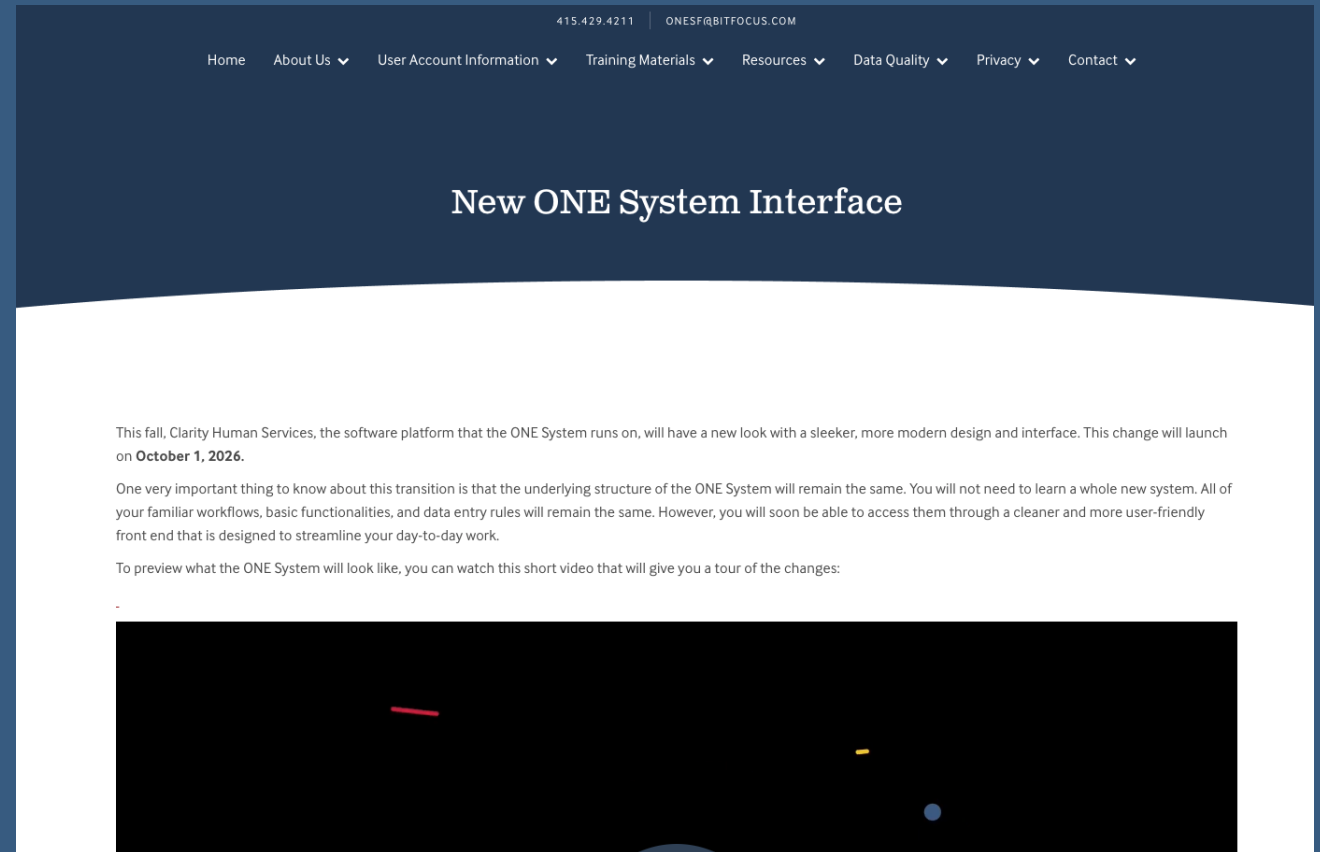
Keep in mind...

- Report library and Data Analysis will not be built out in the new interface **until after Oct 1.**
-  icon at the top right corner of the screen will allow you toggle back and forth between interfaces.
 - **This will disappear on Oct 1.**
- Have questions or trouble using the new interface? Contact the Help Desk at onesf@bitfocus.com



Online Resources

- > Information and updates will be continuously posted to the ONE System help site at onesf.bitfocus.com/one-system-interface
- > Training resources can be found on the webpage or [directly using this link](#).
- > Specialized office hours will be scheduled and available online next month.



Questions?



Don't forget about Office Hours!

- > ONE System Office Hours occur every 4th Tuesday of the month at 2pm
- > Available to everyone who is a user of the ONE System
- > No problem too big, no question too small!
- > Register at [bitfocus.zoom.us/meeting/register/tZcrce-rqTouHNZejrOoeyxlqx7faH4_LdNK#/registration](https://bitfocus.zoom.us/join/tZcrce-rqTouHNZejrOoeyxlqx7faH4_LdNK#/registration)

Helpful Resources



ONESF Help Center Website

- onesf.bitfocus.com

Bitfocus Help Center

- help.bitfocus.com

Bitfocus Helpdesk

- onesf@bitfocus.com
- 415.429.4211

Announcements

Monthly Office Hours:

- August 25th @2pm
- September 22nd @2pm

Agency Leads Meeting:

- September 29th @ 10:30am
- October 27th @10:30am

Registration Links: onesf.bitfocus.com



Thank You From Your SF Team!



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