



Journey Home: Relocation & Reunification Program ONE System Training

Agenda

- > Welcome & Introductions
- > Creating a profile in ONE
- > Release of Information
- > Managing Households
- > Enrollments
- > Events/Services
- > 90 Day Follow-up Assessment
- > Uploading Files
- > Exits
- > Reporting
- > Resources/Questions & Wrap up

Client Profiles

Creating New Profiles in the ONE system

Search the client within the ONE system to be sure that a profile for your agency doesn't already exist

- Search for household/ head of household
- Search by name, DOB and SSN

If no profile exists, create a new profile by clicking the **Add Client** button

Complete the fields that the client feels comfortable sharing..

- If a client chooses not to answer a specific question, use **"Client prefers not to answer"**
- If the client does not know the answer, use **"Client doesn't know"**
- **"Data not collected"** should only be used in the case that question was not asked

SEARCH FOR A CLIENT

ADD CLIENT +

Enter search terms for a client

SEARCH

Use full name, partial name, date of birth or any combination.

CREATE A NEW CLIENT

Social Security Number

Quality of SSN Select

Last Name

First Name

Quality of Name Select

Quality of DOB Select

Date of Birth

Middle Name Suffix None

Alias

What is the client's current gender identity? Select

What is the appropriate pronoun to use when addressing the client? Select

Race and Ethnicity Select

Additional Race and Ethnicity Detail

Primary Language Select

Secondary Language Select

Release of Information (ROI)

Homeless Response System Release of Information

- > Explains how client information is collected in the ONE System, as well as how that info is used by or shared to housing and service providers
- > If a client refuses to provide consent, a ONE system profile may not be created
- > [Online ROI Resources and Forms \(available in English, Chinese, Spanish, Tagalog\)](#)



San Francisco Department of Homelessness & Supportive Housing

Homelessness Response System Authorization for Use or Disclosure of Information

This form and the attached notice describe how personal information about you may be used and shared by the City and County of San Francisco's Department of Homelessness and Supportive Housing (HSH) and its provider organizations, and the rights you have about your information.

The San Francisco Department of Homelessness and Supportive Housing's (HSH) Online Navigation and Entry (ONE) System (the City's Homeless Management Information System) is a database that allows HSH to save, access, and share client level information with our Partner agencies, which are San Francisco City Departments, including the Department of Public Health and the Human Services Agency, and other community-based housing and service providers who work with people experiencing, or at risk of experiencing, homelessness. Examples include the SF Homeless Outreach Team (SFHOT) or service providers in supportive housing.

To be able to best help you, information is collected in the ONE System and used by or shared with Partner agencies. Partner agencies use the information in the ONE System to:

- Match clients to appropriate housing and other services they might be able to receive
- Improve coordination of your care and related services between City agencies and providers; and

Release of Information in ONE

When creating a new profile, ONE will prompt you to have the household sign a Release of Information

- **Electronic Signature** option doesn't require uploading a file and includes verbal consent checkbox
- **Attached PDF** option allows for uploading a file when the client signed a hard-copy ROI

RELEASE OF INFORMATION

Permission	Yes	▼
Start Date	06/03/2026	📅 25
End Date	06/03/2029	📅 25
Documentation	Select	▼

SAVE C

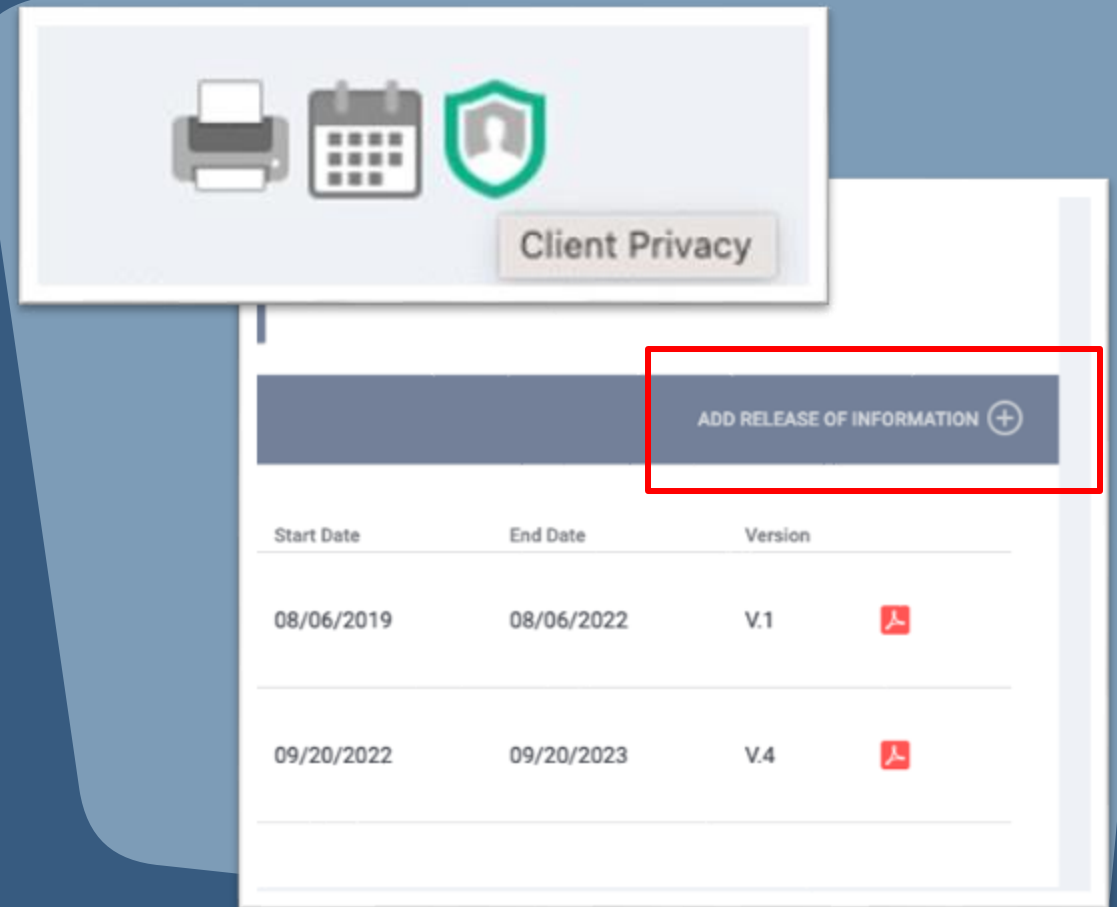
- Select
- Electronic Signature
- Attached PDF

Release of Information in ONE



- ONE will prompt for a Release of Information to be completed when a client profile is created and must be updated every 3 years
- Profiles with missing or expired Releases of Information will be flagged with a yellow banner

▲ Release of Information is Missing or Permission Not Provided. Please review to ensure compliance.

- Please see [Adding and Updating Releases of Information in the ONE System](#) for detailed instructions on updating client records in ONE. There is also a short video available here: [How to Upload and Update ROIs in ONE](#)



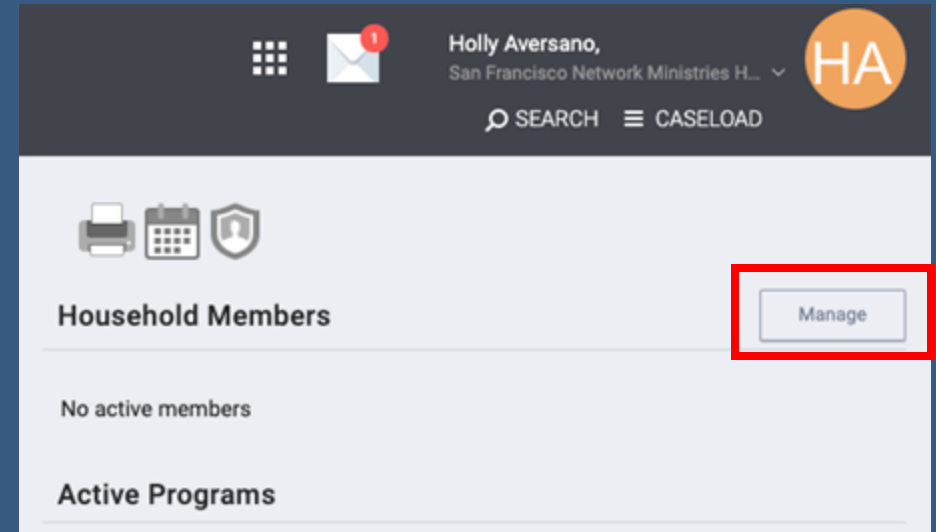
The screenshot displays the 'Client Privacy' interface. At the top, there are icons for a printer, a calendar, and a shield with a person, with the text 'Client Privacy' below them. A yellow banner at the top of the main content area contains the warning: '▲ Release of Information is Missing or Permission Not Provided. Please review to ensure compliance.' Below this banner, there is a dark blue button labeled 'ADD RELEASE OF INFORMATION' with a plus sign icon, which is highlighted by a red box. Underneath the button is a table with the following data:

Start Date	End Date	Version	
08/06/2019	08/06/2022	V.1	
09/20/2022	09/20/2023	V.4	

Managing Households

Managing Households in ONE: Client Profile

- You can add and remove household members on the client profile
- Is a necessary step when enrolling households of 2 or more people into a program
- Be sure to indicate a Head of Household
 - Member Type should always reflect the relationship to the Head of Household



HOUSEHOLD MANAGEMENT

Search for a Household Member

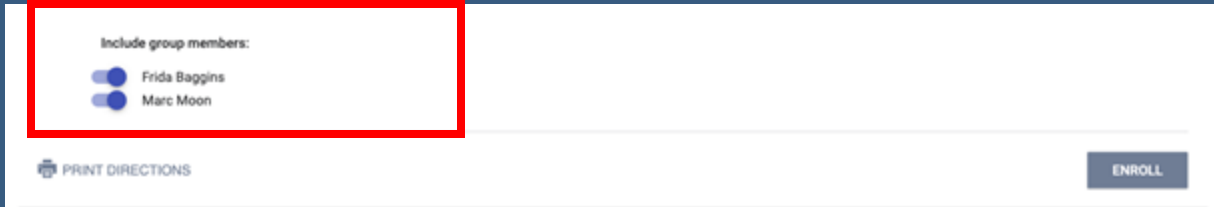
test SEARCH

Enter your search terms above to search for a client. Use full name, partial name, date of birth or any combination.

Client	Date of Birth	Last Four SSN	Last Updated
Stacy TestSFNMHC	01/15/1972	6821	01/26/2023
+ Add testSFNMin Bitfocus	03/01/2000	0000	01/23/2023

Managing Households in ONE: Client Enrollment

---> You can add and remove household members while enrolling a client into a program:



Include group members:

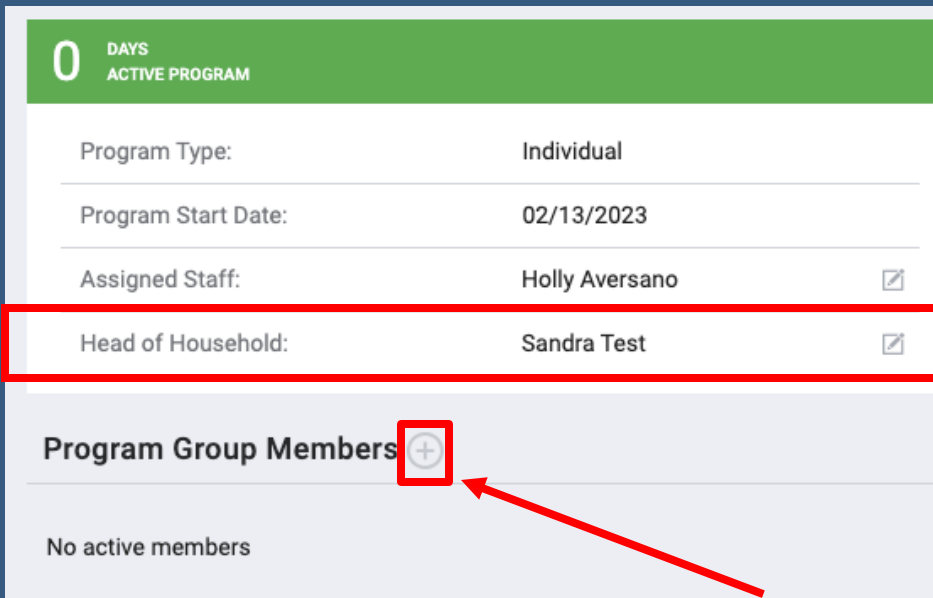
Frida Baggins

Marc Moon

PRINT DIRECTIONS

ENROLL

---> Or within an active program enrollment:



0 DAYS ACTIVE PROGRAM

Program Type: Individual

Program Start Date: 02/13/2023

Assigned Staff: Holly Aversano

Head of Household: Sandra Test

Program Group Members

No active members

**Household members must be added as members at the client profile first before appearing as available members to add to an enrollment*

Program Enrollments

Program Enrollments

Samuel Test

[PROFILE](#) [HISTORY](#) [SERVICES](#) [PROGRAMS](#) [ASSESSMENTS](#) [NOTES](#) [FILES](#) [CONTACT](#) [LOCATION](#) [REFERRALS](#)


CLIENT PROFILE

---> You can enroll them into a program by completing the following:

1. Be sure you are switched to the appropriate agency for the program you wish to enroll into
2. Go to the client profile
3. Click on the PROGRAMS tab
4. Scroll down to the Programs: Available section
5. Click on program name
6. Include group members (if applicable)
7. Click Enroll


Journey Home: Reunification & Relocation Assistance Program

Active Clients



7
CLIENTS

- 43 % Families
- 57 % Individuals

 **Funding Source**
Local or Other Funding Source (Please Specify)

Availability
Full Availability

Service Categories:

- ✓ Financial
- ✓ Case Management


Program Enrollments: Enrollment Form

- Project Start Date is the date that client enrolled into the program
- Be sure to...
 - Ask all questions and fill in answers as completely as the client is comfortable answering


Samuel Test


PROFILE HISTORY SERVICES **PROGRAMS** ASSESSMENTS NOTES FILES REFERRALS CONTACT LOCATION


Enroll 'Problem Solving Relocation and Reunification' program for client Samuel Test

Program Date 01/07/2026 


TRANSLATION ASSISTANCE NEEDED


Translation Assistance Needed Select 


Housing Status at Entry Select 


Referral Source Select 


PRIOR LIVING SITUATION

Type of Residence Select 


Length of Stay in Prior Living Situation Select 

Approximate date this episode of homelessness started 


Number of times on the streets, in ES, or Safe Haven in the past three years Select 

Total number of months homeless on the streets, in ES, or Safe Haven in the past three years Select 

LIFETIME LENGTH OF HOMELESSNESS IN SF

Have you ever been homeless in SF? Select 

LIFETIME LENGTH OF HOMELESSNESS OUTSIDE OF SF

Have you ever been homeless outside of San Francisco? Select 

Program Enrollments: Referral Source

- > Appears on enrollment screen
- > Includes 'Other' options if household referral source does not appear on list.
- > Additional questions may appear depending on selection.

Referral Source


- ✓ Select
- 311
- CAAP
- Coordinated Entry for Adults
- Coordinated Entry for Families
- Coordinated Entry for Youth
- DPH
- Drop-in/Resource Center
- Hospital/Health (non-DPH)
- Housing Provider (permanent)
- Self-referral
- SFPD/Law Enforcement
- Shelter/Navigation Center/Transitional Housing
- Street/Outreach Teams
- Other SF County Agency
- Other/None of the Above

Accessing a program enrollment

---> After a client has been enrolled...

---> Program enrollments are accessible in the Program Tab of the client profile. You can click the pencil icon next to the enrollment you wish to view.

The screenshot shows a client profile for Samuel Test. The top navigation bar includes tabs for PROFILE, HISTORY, SERVICES, PROGRAMS (highlighted with a red box), ASSESSMENTS, NOTES, FILES, REFERRALS, CONTACT, and LOCATION. Below the navigation bar is a section titled PROGRAM HISTORY. A table lists the program enrollment details:

Program Name	Start Date	End Date	Type
 Problem Solving Relocation and Reunification Street Outreach TRAIN - Glide Foundation ⓘ	01/07/2026	Active	Individual

Events and Services

Events

---> Journey Home Engagement

- > All Relocation Assistance clients should receive Journey Home Engagements.
- > For clients on parole or probation, be sure to record whether the client is cleared to travel as a note under the Journey Home Engagement Event.

---> Journey Home: Referral to substance use treatment or sobering center

- > Event Note should indicate which substance use treatment or sobering center the client will be referred to.

PROGRAM: JOURNEY HOME: REUNIFICATION & RELOCATION ASSISTANCE PROGRAM

Enrollment History Provide Services **Events** Assessments Notes Files Forms X Exit

Coordinated Entry Events

Problem Solving/Diversion/Rapid Resolution intervention or service

- Journey Home: Referral to substance use treatment or sobering center
- Journey Home Engagement

How to Submit an Event

While within a program enrollment

1. Click on Events Tab
2. Click on Event Category
3. Click on the appropriate Event item
4. Adjust for appropriate date and write note
5. Record whether the client is housed/rehoused in a safe alternative due to conversation
6. Include group members, if appropriate
7. Click Submit
8. Find Submitted Event in the Events tab under History

Enrollment History Provide Services **Events** Assessments Notes Files Forms × Exit

Coordinated Entry Events

Problem Solving/Diversion/Rapid Resolution intervention or service ▼

Journey Home Engagement ▲

Date 05/20/2026 📅

Result: Client housed/re-housed in a safe alternative Select ▼

Event Note:

B *I*

-

- 1

SUBMIT

Journey Home: Referral to substance use treatment or sobering center ▼

Events

Journey Home Engagement:

Result: Client is housed/rehoused in a safe alternative


- Select **No** for all engagements prior to travel
- Select **Yes** only to indicate that the client is confirmed to or already has traveled with Journey Home assistance

Enrollment History Provide Services **Events** Assessments Notes Files Forms ✕ Exit

Coordinated Entry Events





Problem Solving/Diversion/Rapid Resolution intervention or service

Journey Home Engagement

Date: 05/20/2026 

Result: Client housed/re-housed in a safe alternative Select ▼

Event Note:

SUBMIT

Journey Home: Referral to substance use treatment or sobering center

Services

---> Problem Solving Financial Assistance

- > Must be recorded for all clients receiving funds from program
- > Date should correspond with date of purchase/expense

---> Journey Home Retention Contact

- > Successful Contact
- > Unsuccessful Contact
- > Use to track follow-up support provided to relocated clients **within 90 days** after relocation has occurred (after client has traveled but before exited from program).
- > *Note: Client/household must still be active in program in order to add service to enrollment.*

---> Travel and Relocation Waivers

- > Contains 3 service items to track waiver process:
 - > Waiver Approved
 - > Waiver Denied
 - > Waiver Submitted
- > Purpose of service is to simply log the Waiver process with a client/household

Services

Frida Boggins

PROFILE HISTORY SERVICES **PROGRAMS** ASSESSMENTS NOTES FILES REFERRALS CONTACT LOCATION

PROGRAM: JOURNEY HOME: REUNIFICATION & RELOCATION ASSISTANCE PROGRAM

Enrollment History **Provide Services** Events Assessments Notes Files Forms X Exit

Services

Journey Home Retention Contact	Case Management ▾
Successful Contact	▾
Unsuccessful Contact	▾
Problem Solving Financial Assistance	Financial ▾
Travel and Relocation Waivers	Financial ▾

Problem Solving Financial Assistance: Travel and relocation support

Travel and relocation support outside of San Francisco that will result in a housing connection - airline, train or bus ticket	▼
Travel and relocation support outside of San Francisco that will result in a housing connection- food stipend	▼
Travel and relocation support outside of San Francisco that will result in a housing connection- gas card	▼
Travel and relocation support that will result in a housing connection - pet transport fees	▼

- > 4 service items under Problem Solving Financial Assistance that are particular to Travel and relocation support
- > Use **Other activities approved in advance through the Waiver Process (specify in Notes)** to specify expense that does not fit neatly into these 4 categories

How to Submit a Service

While within a program enrollment

1. Click on Provide Services Tab
2. Click on Service Name
3. Click on the appropriate Service item
4. Adjust for appropriate date, expense amount, expense date, and funding source
5. Write note
6. Include group members (if appropriate)
7. Click Submit
8. Find Submitted Service in the History tab within program enrollment

Enrollment History **Provide Services** Events Assessments Notes Files Forms × Exit

Services

Journey Home Retention Contact Case Management ▾

Successful Contact ^

Event Date: 02/18/2026 📅

Service Note :

B I ☰ ☷

SUBMIT

Unsuccessful Contact ▾

Travel and Relocation Waivers Case Management ▾

Waiver approved ^

Event Date: 02/24/2026 📅

Service Note :

B I ☰ ☷

SUBMIT

Waiver denied ▾

Waiver submitted ▾

90 Day Follow-up Assessment

Follow-up Assessment




- > **Problem Solving Relocation Assistance 90-Day Follow-up**
 - > Client-level assessment (given that client/household should already be exited by this point).
 - > To be used to track follow up attempts and/or contact made with client or household **90 days after** relocation has occurred.
- > Additional questions may appear depending on selection.

Note: Journey Home Retention Contact (contact made after client travels and up to 90 days after travel) must be recorded under Services while client is still enrolled. This Follow-up Assessment should be used to record follow-up at/after the 90 days from travel and the client should have been exited from the program by this time.

Frida Boggins

PROFILE HISTORY SERVICES PROGRAMS **ASSESSMENTS** NOTES FILES REFERRALS CONTACT LOCATION

PROBLEM SOLVING RELOCATION ASSISTANCE 90-DAY FOLLOW UP

1. First Attempt to Reach Client	02/17/2026	
Notes	<input type="text"/>	
2. Second attempt to reach client		
Notes	<input type="text"/>	
3. Third attempt to reach client		
Notes	<input type="text"/>	
4. Fourth attempt with host friend/family		
Notes	<input type="text"/>	
5. Assessment Date		
6. Problem Solving Relocation Destination City, State (or Country if International)	<input type="text"/>	
7. Were you able to reach the client?	Select	

How to Provide Follow-up Assessment

The screenshot shows the Bitfocus interface for a client named Frida Boggins. The 'ASSESSMENTS' tab is active, displaying a list of assessments. The 'Problem Solving Relocation Assistance 90-Day Follow Up' assessment is highlighted, and a yellow circle highlights the 'START' button. An overlay window shows the details of this assessment, including fields for outreach attempts, dates, notes, and assessment date.

ASSESSMENTS

- Problem Solving Relocation Assistance 90-Day Follow Up **START**
- Special Assessment for Shallow Subsidy Program

PROBLEM SOLVING RELOCATION ASSISTANCE 90-DAY FOLLOW UP

1. First Attempt to Reach Client 02/18/2026

Notes

2. Second attempt to reach client

Notes

3. Third attempt to reach client

Notes

4. Fourth attempt with host friend/family

Notes

5. Assessment Date 02/18/2026

6. Problem Solving Relocation Destination City, State (or Country if International)

7. Were you able to reach the client? Select

1. Navigate to Client profile
2. Click on **Assessments** tab
3. Locate 90-Day Follow Up Assessment and click **START** button to begin assessment
4. Use available fields to log outreach attempts and client responses
5. Click **Save**





Viewing/Editing Saved Assessment

The screenshot shows the Bitfocus client profile for Frida Boggins. The top navigation bar includes tabs for PROFILE, HISTORY, SERVICES, PROGRAMS, **ASSESSMENTS** (highlighted with a yellow circle), NOTES, FILES, REFERRALS, CONTACT, and LOCATION. Below the navigation bar, there are two sections: ASSESSMENTS and ASSESSMENT HISTORY.

ASSESSMENTS

- Problem Solving Relocation Assistance 90-Day Follow Up (START button)
- Special Assessment for Shallow Subsidy Program (START button)

ASSESSMENT HISTORY

Assessment Name	Completed	Details
 Problem Solving Relocation Assistance 90-Day Follow Up TRAIN - Glide Foundation	02/18/2026	
Adult Primary CE Assessment TRAIN - San Francisco Youth Coordinated Entry Agency	02/09/2026	Adult Priority : 63 ELIGIBILITY 
Housing Support Plan  TRAIN - Abode Services	01/28/2026	

---> 90-day Follow up Assessment can be updated over time (if multiple attempts to reach the client are needed).

---> To come back to a previously saved assessment to log multiple outreach attempts/contact with the client:

1. Navigate to Client profile
2. Click on **Assessments** tab
3. Scroll to **Assessment History** section
4. Hover over the desired Follow Up Assessment and click **pencil icon** to edit
5. Log any additional follow up information for client
6. Click **Save**

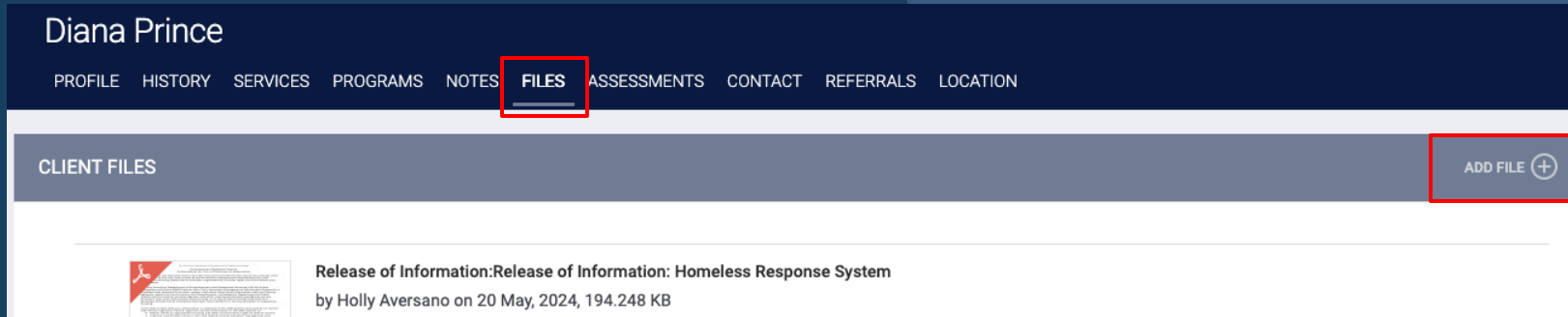
Follow-up Assessment Dashboard

The screenshot shows the 'Glide Foundation' interface. At the top, there are navigation links: 'REPORT LIBRARY', 'EXPLORE', and 'DATA ANALYSIS' (which is highlighted with a red box). Below this is a 'DATA ANALYSIS' header. The main content area is divided into sections: 'Built In Reports', 'San Francisco ONE System Reports', and 'Glide Foundation Reports'. Under 'Glide Foundation Reports', there is a list of reports: 'Home', 'Active Users Report', 'Glide Foundation Problem Solving Dashboard', and 'Journey Home 90-Day Follow-Up' (which is highlighted with a red box).

- Use the *Journey Home 90-Day Follow-Up Dashboard* to keep track of follow-up assessments
- Published under Glide's section of the Data Analysis tab in ONE
- Dashboard has 3 sections...
 1. Follow-up Assessments Due
 2. Follow-up Assessments in Progress
 3. Follow-up Assessments Completed

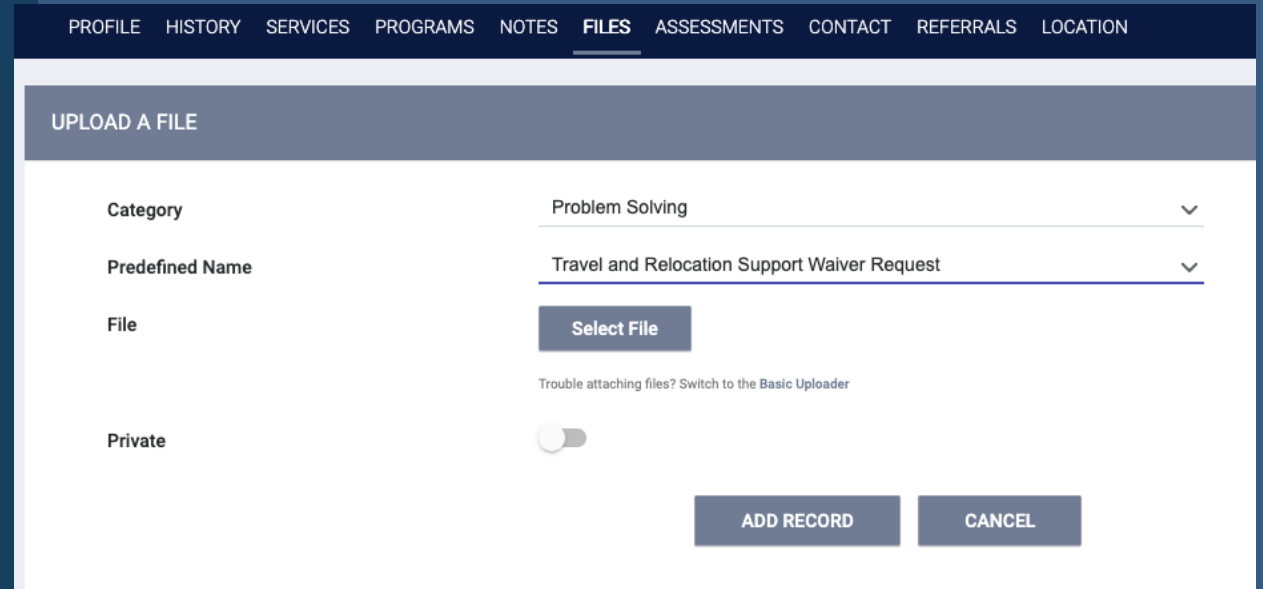
Uploading Files

Uploading a File in ONE



To upload a File:

1. Select the **Files** tab
2. Click **Add File**
3. Select the appropriate category: **Problem Solving**
4. Select the appropriate **Predefined Name** (i.e. **Relocation & Reunification Documentation, Travel and Relocation Support Waiver, Proof of Purchase/Invoice**)
5. Select your file from your computer using the **Select File** button
6. Click **Save Changes**



PS Relocation and Reunification Files

Samuel Test

PROFILE HISTORY SERVICES PROGRAMS ASSESSMENTS NOTES FILES REFERRALS CONTACT LOCATION

UPLOAD A FILE

Category	Problem Solving
Predefined Name	<input checked="" type="checkbox"/> Budget Worksheet Conversation Guide Financial Assistance Agreement for Participant Financial Assistance Agreement for Payee Fiscal Agent Checklist Furniture Promissory Note Furniture Request Form Gift Card Disbursement Log Housing Habitability Standards Inspection Checklist Housing Preference Questionnaire Housing Resolution Plan Form Housing Sustainability Tool Lease/Written Agreement/Intent to Rent Limited Financial Assistance Request Form Payee W-9 Proof of Household Income Proof of Purchase/Invoice Relocation & Reunification Documentation Travel and Relocation Support Waiver Request Verification of Property Ownership Waiver Request Other
File	
Private	

Managed with Clarity Human Services

---> “Predefined Name” under the Problem Solving file Category particular to PS Relocation and Reunification program:

---> Relocation and Reunification Documentation

---> Travel and Relocation Support Waiver Request

---> For receipts/invoices:

---> Proof of Purchase/Invoice OR Relocation and Reunification Documentation

Program Exits

Program Exits

To exit a client:

1. Go to client enrollment
2. Click 'Exit' in the top righthand corner of enrollment
3. Complete Exit form and click 'Save & Close'

PROGRAM: PROBLEM SOLVING RELOCATION AND REUNIFICATION

Enrollment **History** Provide Services Events Assessments Notes Files Forms **× Exit**

Program Service History [LINK FROM HISTORY](#)

No results found

Reservation Service Referral

The screenshot shows a software interface for a program titled "PROBLEM SOLVING RELOCATION AND REUNIFICATION". The interface has a navigation bar with tabs for "Enrollment", "History", "Provide Services", "Events", "Assessments", "Notes", "Files", "Forms", and "× Exit". The "× Exit" tab is highlighted with a red square. Below the navigation bar, the main content area is titled "Program Service History" and includes a "LINK FROM HISTORY" button. A large, faint 3D bar chart graphic is centered on the page, and the text "No results found" is displayed below it. At the bottom, there are three legend items: "Reservation" with a light green square, "Service" with a light blue square, and "Referral" with a light purple square.

Program Exits: Exit Form

- > Program Exit Date is the date that the client exited from the program
- > Exit Destination should be
 - > Appropriate to the scenario
 - > **No exit interview completed**: Only when client is lost to follow-up
- > Exit Reasons can be:
 - > **Journey Home Relocation**: to be used for successful relocations
 - > **Terminated from Program due to Ineligibility**: to be used when client/household is found ineligible
 - > **Data not Collected**: Only when client was lost to follow-up and destination is unknown (Exit Destination should be marked as No exit Interview Completed)

PROGRAM: PROBLEM SOLVING RELOCATION AND REUNIFICATION

Enrollment History Provide Services Events Assessments Notes Files Forms X Exit

End Program for client Samuel Test

Program Exit Date 01/07/2026

Destination Staying or living with family, permanent tenure

Exit Reason Housed through Problem Solving Resolution

Destination Type Select

DISABLING CONDITIONS AND BARRIERS

Physical Disability No

Developmental Disability No

Chronic Health Condition No

HIV - AIDS No

Mental Health Disorder No

Substance Use Disorder No

End Program for client Frida Boggins

Program Exit Date 02/17/2026

Destination Staying or living with family, permanent tenure

Exit Reason

DISABLING CONDITIONS AND BARRIERS

Physical Disability

Developmental Disability

Chronic Health Condition

HIV - AIDS

Mental Health Disorder

✓ Select

Client is no longer in SF County

Client placed in Institutional Setting

Denial of Service

Deceased

Exit by Client Choice

Housed through Coordinated Entry

Housed through Referral to Other Problem Solving Resource

Housed through Problem Solving Resolution

Journey Home Relocation


Terminated from Program due to Ineligibility

Data not Collected

Ineligibility Reason(s)

- > New required field on exit screen
- > Appears when **Terminated from Program due to Ineligibility** is selected as Exit Reason
- > Multiselect field giving you the ability to choose more than one ineligibility reason
- > Additional required textbox, '**Please Describe**' will appear if Other is selected as ineligibility reason

End Program for client Frida Boggins

Program Exit Date 02/24/2026 

Destination Place not meant for habitation (e.g., a vehicle, an abandoned building, bu

Exit Reason Terminated from Program due to Ineligibility

Ineligibility reason(s) Select

DISABLING CONDITIONS AP

Physical Disability

Developmental Disability

Chronic Health Condition

HIV - AIDS

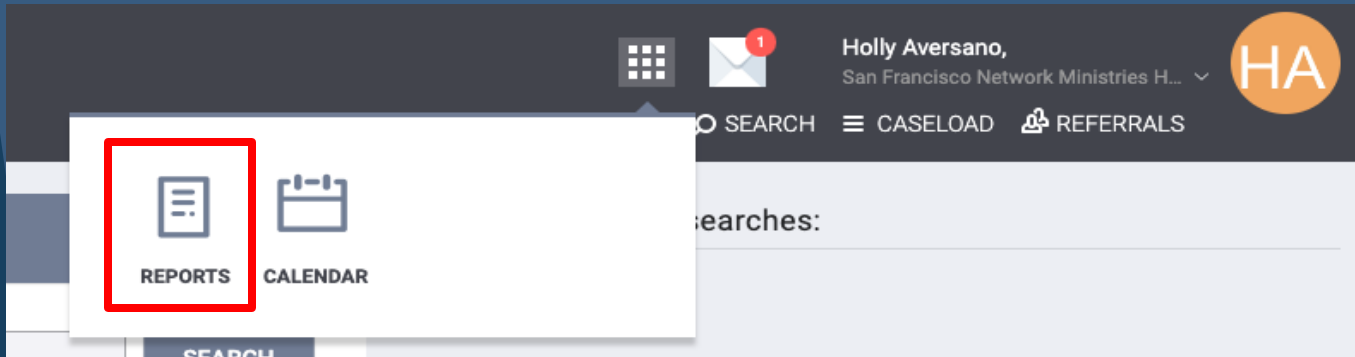
- Does not meet HSH criteria of experiencing homelessness
- On parole or probation restricting them to San Francisco
- Unable to provide informed consent and demonstrate fitness for safe tra
- Verifiable connection to their destination city
- Unable to prove custody of minor child/ren under 18 years old
- Client utilized program in the last 2 years and waiver denied
- Other

Ineligibility reason(s) Other

Please Describe

Reporting

Reports Library



REPORT LIBRARY	
Favorite Reports	0 report(s) ▾
HUD Reports	7 report(s) ▾
Data Quality Reports	6 report(s) ▾
Service Based Reports	13 report(s) ▾
Program Based Reports	19 report(s) ▾

- > Contains ready made or “canned” reports
- > To access, click the Reports icon from the Launchpad.
- > Ability to “Favorite” reports

Program Roster Report

- > [\[GNRL-106\] Program Roster](#)
- > Found in Reports Library under Program Based Reports
- > Lists program stay and relevant household information for selected program(s)
- > Useful in ensuring program rosters, enrollments, and exits are reflected accurately the database
- > Helpful to run for Active clients within a particular reporting timeframe

Program Based Reports

[EMPL-101] Employment Report

[EMPL-102] Employment / Education Report

[EXIT-101] Potential Exits

[EXPS-103] Program Funding Source Financial Detail

[GNRL-105] Program Participation Summary

[GNRL-106] Program Roster

[GNRL-220] Program Details Report [2022]

Head of Household (HOH) Unique Identifiers are listed in bold text. Household members are grouped together with the HOH.

Client	Unique Identifier	Birth Date	Age At Entry	Current Age	Enroll Date	Exit Date	LOS	Housing Move-in	A	S	CN	Assigned Staff
Program: Problem Solving Relocation and Reunification												
Flintstone, Fred	38365D760	05/05/1981	44	44	12/31/2025	-	8		0	0	0	C. Thomsen
Potter, Harry	1E6790D1D	06/06/1999	26	26	01/06/2026	-	2		0	0	0	C. Thomsen
Test, Samuel	270240F40	08/08/1998	27	27	01/07/2026	-	1		0	0	0	H. Aversano
Snow, Frosty	A245D13C4	02/02/1992	33	33	01/07/2026	-	1		0	0	0	H. Aversano
Deere, Rudolph	7CA6BF14E	02/02/2002	23	23	01/07/2026	-	1		0	0	0	H. Aversano

Internal QA: Data Analysis

Glide Foundation

REPORT LIBRARY

EXPLORE

DATA ANALYSIS

Glide Foundation

REPORT LIBRARY EXPLORE DATA ANALYSIS

DATA ANALYSIS

Built In Reports

0 report(s) ▼

San Francisco ONE System Reports

99 report(s) ▼

Glide Foundation Reports

5 report(s) ▲

Home

Active Users Report

▶ RUN

Glide Foundation Problem Solving Dashboard

▶ RUN

Journey Home 90-Day Follow-Up

▶ RUN

Journey Home Open Shelter Beds Report

▶ RUN

Journey Home Travel Monitoring Report

▶ RUN

Bitfocus Resources

ONE System Help Site:

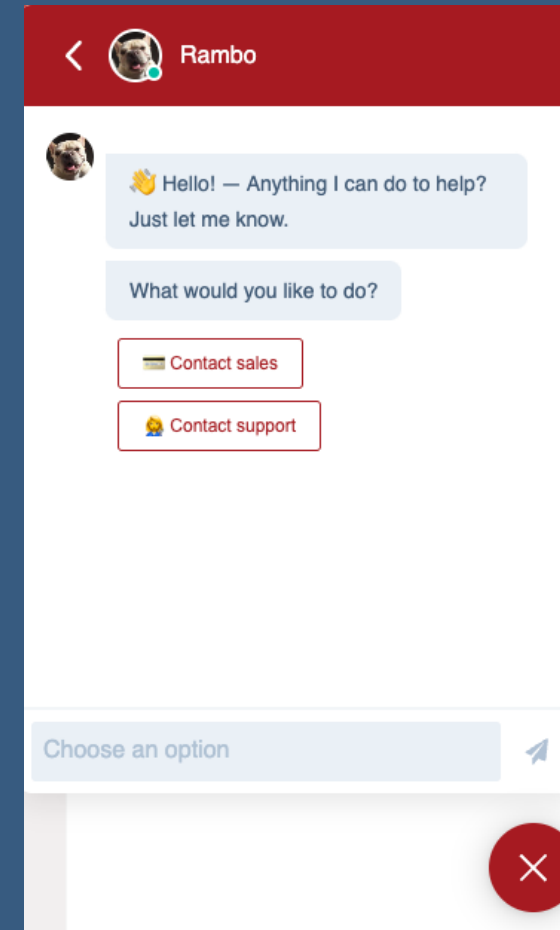
---> onesf.bitfocus.com

Bitfocus Help Desk

---> onesf@bitfocus.com

---> 415.429.4211

Help Desk Widget (On ONESF Help Center Website and Bitfocus Help Site)



Questions?